

May 2010 Newsletter

Hillingdon Community Mediation

Leone is leaving



Inside this issue:

Canal Boat Trip	2
Diary Dates	2
Selling Points	3
Recruitment	3

Sadly Lovely Leone is leaving us. Leone has resigned from her role as Case Manager and will be leaving us on 26th May. Leone has been with the organisation since it was first set up and was on the founding Management Committee. She also trained on our very first course in February 2000. In December 2002 she was appointed temporary Case Manager to cover our first Case Manager, Susie Gleeson, while she was on maternity leave but the post became permanent when HCM extended its service to private residents in the borough in 2003 and needed more Case Management to cover the extension. So Leone has been in the role for over 7 years! In the meantime the role was extended to organising the training course as well and as you all know Leone is an

excellent trainer, as well as an excellent Case Manager, Mediator and all round lovely person.

Leone has been consistent, professional and approachable in her work and is very easy to talk to about both work and non-work topics and I will personally miss her presence in the office and on courses and I know that goes for Denis and Carole as well. I very much hope she still maintains contact with us after she leaves and on behalf of all at Hillingdon Community Mediation I would like to thank her for her excellent work here and wish her and her family all the very best for the future.

We will be arranging a leaving 'event' to say goodbye to Leone and details of this will be forwarded to you when we know them.

Alan



Canal Boat Trip

As part of our Publicity Plan for 2010/11 we are repeating our popular boat trip aboard the Elsdale 11 on the Grand Union Canal.

The aim of this trip is to promote general public awareness about HCM and to increase self referrals.

We will be inviting our staff, mediators, Councillors, MP's and representatives from other local organisations and charities.

The trip will take place on:

Wednesday
18th August, 2010
from 6.30pm to 9.00pm

We are setting aside places for 10 mediators and each person can bring one guest if they wish to.

Can you please let me know if you would like to join us by 19th May, 2010. You can email me at:

carole@hcmediation.co.uk or
call me on **01895 447772**

If this proves to be very popular, we may be able to offer additional places in early July.

Carole

"The aim of the trip is to promote general public awareness about HCM and to increase self referrals".

Diary Dates for May, 2010

Volunteer Support Sessions at Key House, Yiewsley

Thursday, 6th May'10

2.30pm ~ 4.30pm

&

Wednesday, 12th May'10

6.30pm ~ 8.30pm

Themed Training Evening at St Giles, Ickenham

Thursday, 20th May'10

6.30pm ~ 8.30pm

Shuttle Mediation ~ Pros and Cons

What is Shuttle Mediation? We will explore how, when and if shuttle mediation should be used. If you would like to find out more and join in a lively discussion



3 Selling Points for Mediation

In the last newsletter Carole asked you to come up with ideas for 'What is the message we want people to hear about HCM' and we asked for your 3 'main points' you think it's important for people to understand about mediation. Unfortunately we've only had 2 responses so far! And one of those was from Carole! Please take a little while to think through what you think clients have most appreciated about mediation when you've worked with them and if you can think of 3 then send them to us so that we can see what the main ones are and create a

consistent '3 part message' to get across to people whenever we discuss mediation with them.

If we are to survive beyond April 2011 with our neighbour mediation we need to promote what we do as widely and as frequently as possible and we are asking for your help in this to ensure there is still mediation for you to do beyond that date. If we don't succeed there won't be, so all contributions welcome!

Alan



"If we are to survive beyond April 2011 with our neighbour mediation we need to promote what we do as widely as possible".

Recruitment

Following the sad news that Leone is leaving we will be recruiting to replace her role either exactly or an adapted version in the very near future. This is likely to be a temporary post until the end of March 2011 until we are clear where our future lies beyond this, but if you are interested in the

role of Case Manager, please keep an eye out for information and let me know if you have an interest in it so that I can be sure to keep you updated.

Alan





Hillingdon Community Mediation

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